(20th) 21-23 April 2026: Voice and Pro AV

Venue: UJ Business School

Tuesday April Training 11:00-16:00 - Voice and Pro AV
Training Session1 **11:00-12:45** ; Training Session2 **13:00-14:45** ; Training Session3 **15:00-16:45**
Meet and Greet the Quad **17:00 - 19:00**

Agenda HEITSA UC SIG

Keynote Wednesday 22 April

Plenary session

UJ Business School, 69 Kingsway Ave, Auckland Park, Johannesburg, 2092
https://maps.app.goo.gl/mZ2r8xrdpmriT91a7
Nearby Hotels:
- StayEasy Eastgate
- The Catalyst - Sandton
- Royal Majestic Hotel - Rosebank

Register: https://heitsa.ac.za/heitsa-events/

08:15-08:45 Registration and coffee	**Presenter AV/Voice**
08:45-09:15 (30min) Opening and welcoming	Get UJ Guest
09:20-10:05 (45min) Opening Presentation: Customer Experience in communication	**Crestron**

Coffee station - as they move 10min to move to track and grab coffee

AV Brand Sponsor (on top of speaking slot)

UC Brand Sponsor (on top of speaking slot)

Breakout Track UC (Wednesday 22 April)	**Presenter Voice**	**Breakout Track UC (Wednesday 22 April)**	**Presenter AV**
10:15-11:00 (45min) Presentation:Seamless Student Journeys Start Here: Unified Communications & AI Contact Centre Solutions - HE use-case	Galdon	10:15-11:00 (45min) Presentation: Whats coming in AV tech, what should we consider.	**MaxHub**
11:05-11:15 (10min) Hydration break with coffee	**Networking**	**11:05-11:15 (10min) Hydration break with coffee**	**Networking**
11:15-12:00 (45min) Presentation: Cyber Security (UC) community	Gijima	11:15-12:00 (45min) Presentation: The Power of Voice: How Clear Communication Transforms Learning Spaces	**Sennheisser**
12:00-12:50 (50min) Lunch (Hands-on with equipment and labs and vendors)	**Networking stands**	**12:00-12:50 (50min) Lunch (Hands-on with equipment and labs and vendors)**	**Networking stands**
12:50-13:35 (45min) Presentation: Unlocking Clear Communication: How Liquid Adds Voice Value to South African University Campuses -use-case	Liquid Telecom	12:50-13:35 (45min) Presentation:Active Learning in Action: Principles for Flexible and Inclusive Learning Spaces	**PPMMedia**
13:35-14:15(35min) Presentation: Hardware That Unlocks AI: Headset Solutions Driving Future-Ready Learning Spaces	Headset Solutions	13:35-14:15(35min) Presentation: Audio DSP bext practice: How Vocal Clarity Enhances Engagement, Understanding, and Equity in Classrooms	**Alpha-Tec**
14:25-14:55 (30min) Presentation: Building an adaptable and maintainable voice architecture	PlusOneX	14:20-14:50 (30min) Community: Lifecycle planning of equipment refresh and replacement.	HEITSA Community Session (SIG and Digital
14:55-15:45 Hydration break with coffee | (Hands-on with equipment and labs and vendors) |	Networking	**14:50-15:40 Hydration break with coffee (Hands-on with equipment and labs and vendors)**	Networking
15:45-16:15 (30min) Presentation: What drives a successful voice deployment	Vox	15:45-16:15 (30min) Presentation: From Connectivity to Collaboration: Seamless Unified Communications and Scalable Campus Solutions	**VOX** **Atise Gijima**
16:20-16:50 (30min) Presentation: AI governance and Voice Policy	AudioCodes	16:20-16:50 (30min) Presentation: ATEÏS Audio Solutions: Enhancing Teaching, Engagement, and Safety in Education	
16:55-17:25 (30min) Community: Policy and compliance on voice, POPI act AI	HEITSA Community	16:55-17:25 (30min) Community: From Lecture Halls to Collaboration Hubs: How Gijima Builds Future-Ready Learning Environments	
18:15 -22:00 Sponsored Networking Event	**EVENING EVENT**	**18:15 -22:00 Peripheral Vision Sponsored Networking Event 22 October**	**EVENING EVENT**
	Jabra	Networking and standards	
Thursday April		**Thursday 23 April**	
UC Track		**AV Track**	
08:30-09:00 (30min) Community: Microsoft Teams (next move)	HEITSA Community Session	08:30-09:00 (30min) Community: Design best Practice: Why and How	HEITSA Community Session
09:05-09:45 (40min) Community: Contact centre cost effectiveness, use-case,	**Open Comms**	09:05-09:45 (40min) Presentation: What is the future AV tech look like, what should we consider	**Extron**
09:50-10:20 (30min) Community: AI governance - NWU what we learend till today	University	09:50-10:20 (30min) Presentation: Learning the lingo for finance, budget, stakeholders, networks	SU
10:25-10:55 (30min) Community: Cyber Security (UC)	HEITSA Community Session	10:25-10:55 (30min) Community: Avixa highlights of standards.	HEITSA Community Session (Digital Fabric)
Hydration break (15min)	**Hydration break (15min)**		
AV Track Wrapup and feedback		**AV Track Wrapup and feedback**	
11:15-12:00 Wrap-up member feedback (members only no integrators)	per track	11:15-12:00 Wrap-up member feedback (members only no integrators)	per track
Plenary session		**Plenary session**	
12:00-12:30 Agenda and next venue, event feedback	**Combined**	Combined event wrap-up	
12:30 networking with Lunchbox on the go, farewell		**12:30 networking with Lunchbox on the go, farewell**	